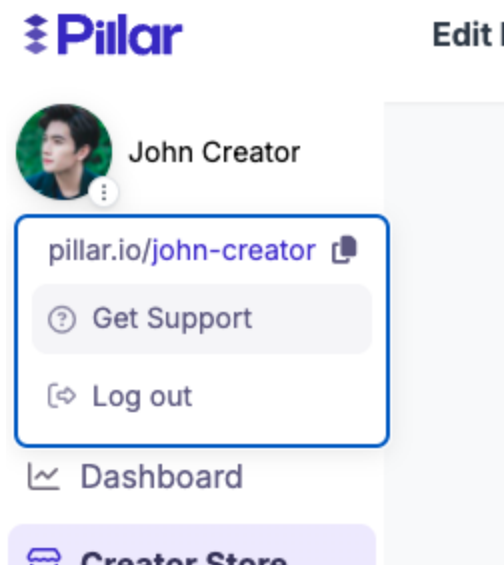# Pillar Support

Contacting Support

The best way to contact support is either through email, support@pillar.io or the support chat in the app. To activate support chat, click on your Avatar and select "Contact Support"

Hours

The Pillar support team is available Monday through Friday, 9AM - 6PM Pacific Time

The support team will respond within 30 minutes during normal business hours

Help Articles

Answers to frequently asked questions can be found here: https://pillar-docs.helpscoutdocs.com/